Workshop Terms of use

Services available

Analogue Tachograph Test
Digital Tachograph Test
Brake Test
Smoke Test
Light Test & Adjust
Multi Check (Brake – Smoke – Lights)
General Servicing
PMI
Diagnostic/Repair
Air Con Re-Gas
Other work may be available at the discretion of our Engineering Manager.

Check in procedure

Upon arrival please report to our reception. You will be subject to a temperature check in line with current COVID-19 Government guidelines.
Once signed in a member of the workshop team will allocate you a parking space and check your vehicle in. For our mutual protection, we will record a visual walkaround of your vehicle.
You will be asked to sign a document giving us consent to carry out work on your vehicle as agreed.

Additional work

Should your vehicle require additional work we will contact you to discuss the nature of the work and applicable costs.
You may wish to have this additional work carried out elsewhere, in this case you will be charged for any labour, which falls outside that originally agreed, to return your vehicle to a roadworthy state.
We will never carry out any additional work without your prior consent.

Parts

Unless otherwise agreed, we will supply all parts required to carry out the work on your vehicle.
If you are to supply your own parts, they must be new and fully working. We will refuse to fit any parts which are used or suspected to be faulty.

Information is correct as of 8th September 2020

Parking

Due to our on-site parking being limited, all vehicles, unless otherwise agreed in advance, must be collected by 5:00pm on the day your work is carried out.
Overnight parking by prior arrangement only. Fees may apply.

Payment

Payments can be made by debit or credit card.
Full payment must be made prior to your vehicle leaving our premises.
We reserve the right to refuse the release of your vehicle and charge relevant storage fees until full payment has been made.

Contact

If you have any queries or questions please contact our Engineering Manager, Daryl Garland on 01296 314329 or darylg@mottstravel.com

Information is correct as of 8th September 2020